



CLINICAL SKILLS & MANAGEMENT



Supervision and Monitoring

The Supervision and Monitoring Training course has been created to explain the principles that make an effective and professional supervisor. From delegation and communication skills to the importance of conflict resolution, delegates leave with skills to become a strong supervisor.

Programme/Course Content

- Supervision defined
- Successful transition
- Core skills
- Setting the right example
- Roles of the supervisor
- Responsibilities of the supervisor
- Communication
- Time management
- Handling conflict
- Goal setting
- Performance monitoring
- The importance of consistency
- Reporting
- Maintaining confidentiality
- Importance of praise
- Action plans
- Summary and evaluation

Aimed at: Each of our courses can be tailored to meet your team's requirements, whether introductory, intermediate or advanced. We can design the ideal solution to accommodate your team's ability, knowledge, practical experience and previous training.

Accreditation: Compliant with the National Occupation Standards for Health and Social Care Workers and satisfies the requirements of the Care Quality Commission

Further information: Our Supervision and Management training course is designed to increase performance of our business through effective supervision and management. If you wish to discuss this training course and ask us to explain how we can improve workforce relations, performance, and costs then please contact us today.